## 5E. COORDINATED PUBLIC AND HUMAN SERVICES TRANSPORTATION PLANNING UPDATE

## **BACKGROUND**

H-GAC serves as the lead agency for coordinated public and human service transportation planning for the 13-county area served by H-GAC in its role as a Council of Governments. In that role, H-GAC is required to update its Regionally Coordinated Transportation Plan (RCTP) every five years and work with key stakeholders throughout the region to implement plan recommendations. Since the most recent plan update in 2022, H-GAC staff have been continuously working to implement recommendations.

## **CURRENT SITUATION**

H-GAC is currently advancing several programs and projects to implement the recommendations from the 2022 RCTP update:

- On June 25, 2024, H-GAC hosted a summit for providers of paratransit and non-emergency medical transportation (NEMT) services in the region. This summit was recommended by the Regional Transit Coordination Subcommittee's Paratransit/NEMT Advisory Workgroup and offered participating providers opportunities to network and collaborate to improve the services they offer.
- Procurement is near completion for a consultant to develop a Transit Information Study and Best Practices Guide to help the region's transit providers better communicate basic transit information to their riders. The consultant selection was approved at the June 18, 2024 H-GAC Board of Directors meeting. The project is expected to launch in August 2024.
- The Regional Transit Connectivity Program (aka Regional Fares Program) has begun implementation with the help of funds allocated by TPC. Several of the region's transit agencies are participating in the regional data management and mobile ticketing systems.

These projects are helping H-GAC further its coordinated transportation planning efforts, enabling better collaboration between the region's many transit agencies, non-profit and for-profit transportation providers and enhancing the quality of transportation services throughout the region.

## **ACTION REQUESTED**

For Discussion and Possible Action. [No Action Requested]