

**Business Development and Recruitment for Main Street Commercial Districts** 

Presented by: Scott Day, Principal, Urban Development Services San Antonio, TX (210) 930-3866 scott@urbandevelopmentservices.com

# Convince me to open a business or move my business in your downtown



# Threats to Downtown's Independent Business Base



#### **Market Direction Analysis**

	Existing Business	New Business
Existing Customers		
New Customers		

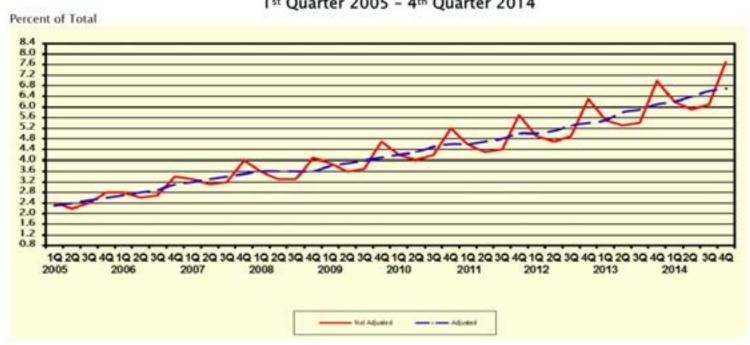
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# show room ing 'SHo roomiNG/

- noun: showrooming;
   noun: show-rooming
- the practice of visiting a store or stores in order to examine a product before buying it online at a lower price.
- "as a result of showrooming, a physical store may lose sales"



#### Estimated Quarterly U.S. Retail E-commerce Sales as a Percent of Total Quarterly Retail Sales: 1st Quarter 2005 - 4th Quarter 2014



## Data Management

- Understanding Data
- Accessing Data
- Strategically using the information generated by data systems



# Why firms go out of business

- Lack of capacity:
  - money to invest in business, property
  - Poor management skills
    - Money
    - People
    - Inventory
    - Information
  - Inadequate market support
  - Product doesn't match market needs
  - Decreasing customer base
  - Market glut of product or service
  - Negative perception of district

- Other reasons
  - Business transition or sale
  - Personal crisis
  - Acts of God



# Why firms move

- Physical facilities or conditions of area
  - Outgrowth of space
  - Leasing problems, relations with landlord
  - Inadequate or poorly managed parking
  - Crime/safety problems
  - Inappropriate regulations
- Market conditions
  - New location nearer or more convenient to market served
  - Better employee base elsewhere
  - Negative image of district
- Business transition or sale



#### Changes impacting retail over the last 100 plus years.

- Transportation
- Communication
- Technology
- Social Changes
- Easy access to credit
- Retail has become theater





Financial markets that can accumulate pooled funds.



### Recent Retail Changes

- Shopping centers that are cities
- Manufactures are becoming retailers
- Non-traditional retailers entering market
- You can buy goods anywhere via TV or the internet (phones and handheld computers)
- Retail sales tax is now sought after to augment declining city property tax revenue.

#### Recent Retail Changes con't

- Deadmalls.com lists over 400 shopping malls that are now closed or defunct.

  1in 5 malls standing in 1990 have now been torn down or redeveloped.
- Rate of new enclosed mall construction is at the lowest point in 30 years....
   The last enclosed mall that was built was in 2009, Crystals at CityCenter in Las Vegas, Nevada.
- In 1960 there were 3,000 shopping centers and 4 square feet of retail space per person in the US. In 2010 there was an all time high of 107,823 shopping centers in the United States. (98.6% are open air)
- 5,700 shopping centers in Europe
- Between 1986 and 1999 we saw an increase of 56% in the amount of shopping space. (The majority of these are stand alone shopping centers not new malls)



## Per Capita Retail Space Comparison

- US 46.6 square feet
- UK 23.0 square feet
- Canada 13.0 square feet
- Australia 6.5 square feet
- India 2.0 square feet
- Mexico 1.5 square feet
- China .5 square feet



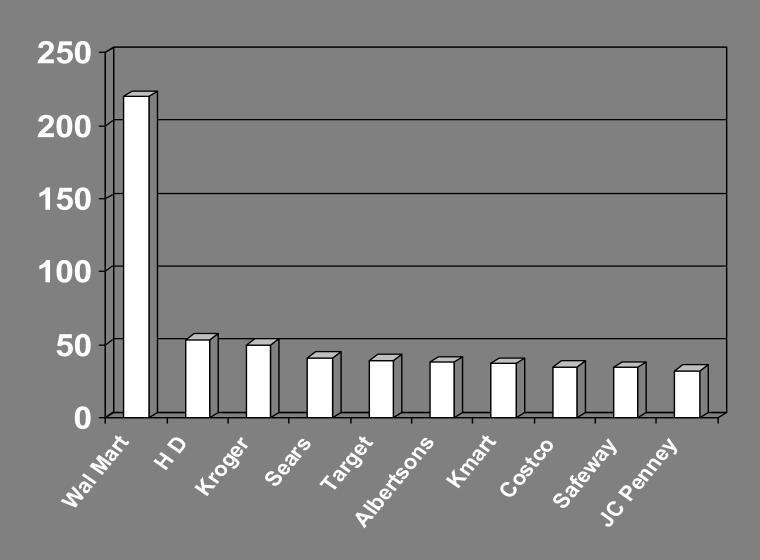
## WalMart Facts

- Total area under roof meters or 1.5 Manhattans
- If retailers were classified as countries, WalMart would have the 26th largest economy @ \$474 Billion
- 2.2 million employees
- \$442 sales per square foot

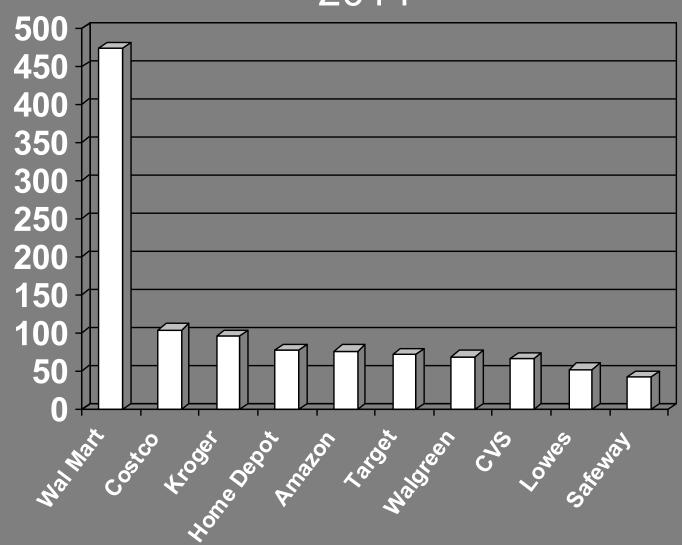
- 200 million customers at more than 10,400 stores in 27 countries
- Total Profit \$11.8 Billion
- Walmart is bigger than Home Depot, Kroger, Target, Sears, Costco, and K-Mart combined
- World's largest corporation.



# Top Ten Retailers in Billions of Dollars 2001



# Top Ten Retailers in Billions of Dollars 2014





# How Do We Fight Back?

- Management of the overall downtown
- Strategically Growing Businesses that fit the new downtown
  - Repositioning of existing business
  - Developing new entrepreneurs
  - Recruiting businesses to open new locations.



#### Goal, To retain, develop and recruit businesses to downtown.

- Objective #1 To collect data regarding the retail market, real estate market and local economy. Priority 1
- Objective #2 To assist businesses through a regular program of technical assistance and financial incentives. Priority 1
- Objective #3 To assist or participate in the real estate development process Priority 2
- Objective #4 To recruit businesses that fulfill unmet needs in the retail market Priority 3

\*\*The ER Committee should have working subcommittees or ad-hoc subcommittees for these four objectives.



#### Setting the stage for recruitment

- Successful events
- **Business expansions** are occurring
- Visible, positive change
- Survey work completed
- Businesses have improved their interiors ... merchandising

- Image events are working
- First impressions are more favorable
- Business attitudes are up
- Positive reinvestment stats

# What a comprehensive retention program can—and can't—do



- It can't solve all the problems.
- It can't save all businesses



# "Think of your commercial district as an incubator without walls"

How to strengthen business

- Business Retention seminars
- Low interest loans and grants
- Sharing of market data





#### Strengthening Businesses... Sample Committee Projects

- Developing a business plan
- Developing an open-to-buy
- Merchandising
- Window Display
- Interpreting the Market Analysis
- Improving business advertising
- Insuring a business
- Selling on the Internet
- Marketing on the Internet
- Hiring and Firing



## **Creating the Right Incentives**

- Rental subsidies
- Tax abatements
- Low-interest loans
- Grants
- Business assistance package
- Tax credits
- Enterprise zones
- Design assistance package



#### Incentives

- Business
- Buildings
- Infrastructure

#### **Business Incentives**

- Free trash pick up?
- We supply the parking?
- We stage events that focus on your target demographic



## **Building Incentives**

- Real Estate Development, TX Capital Fund (non profit ownership)
- Economic Development Sales Tax



#### Infrastructure

- Anice Read Fund (\$5K max.)
- Main Street Improvements, TX Capital Fund (less than 50K population) \$150K max.
- Safe Routes to School, TX Capital Fund
- Economic Development Sales Tax
- T.I.F.

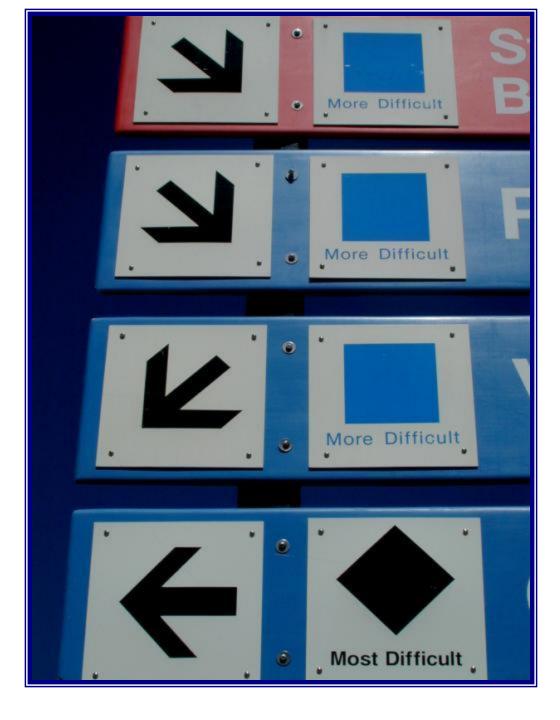


# "White Boxes Ready"





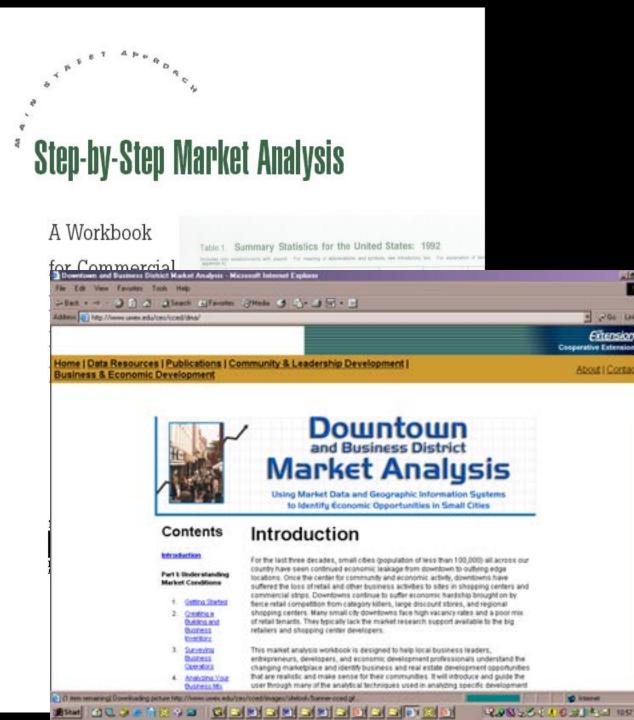
Making decisions about the market place



## **Data Gathering**

- Building inventory
- Public space inventory
- Business inventory
- Base maps
- List of all local, state and national assistance and incentives.





#### **Elements of the Market Analysis**

- Intercept Survey
- Phone Survey
- **Business Survey**
- **Demographic Survey**
- Sales Gap Analysis
- **Determining Trade Area**
- **Competition Comparison**
- Determining Downtown's Current and Future Business Mix...cluster development.



#### **Consumer Data**

 Identify consumer spending power (Sales spending potential already purchased. Make sure to share data.)



Identify changes or trends in local market demographics

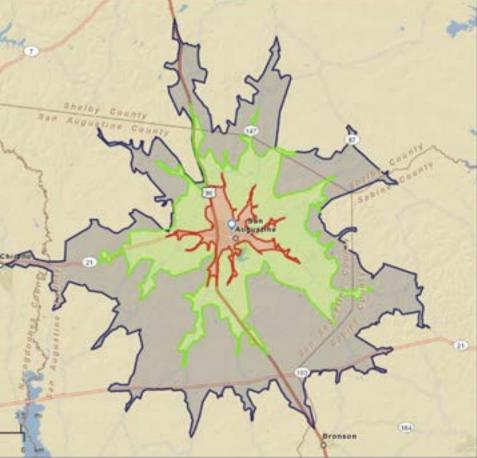


#### esri

#### Site Map

San Augustine TX W Columbia St & S Harrison St, San Augustine, TX, 75972 Drive Time: 5, 10, 15 Minutes San Augustine Drive Times

Latitude: 31.53053 Langitude: -94.11956





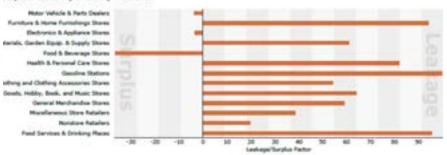


esri

#### Retail MarketPlace Profile

San Augustine TX W Columbia St & S Harrison St., San Augustine, TX, 75972 Drive Time: 15 minutes San Augustine Drive Times Licitude: 31.53053 Lumptude: -64.11056

#### Surplus Factor by Industry Subsector



#### Surplus Factor by Industry Group



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May 14, 2013

## Consumer Survey

- Measure consumer views and expectations
- Source of ideas
- More than just paid staff saying that they want something





# **Business Survey**

- Asks the same sort of questions as the Consumer Survey so the two groups can be compared and contrasted.
- This information is more attitudinal







# DOWNTOWN WALLA WALLA

# FOUNDATION

ORGANIZATION DESIGN & PRESERVATION ECONOMIC RESTRUCTURING DOWNTOWN NEWS

PROMOTION ACTIVITY CALENDAR

LOCAL SITES REGIONAL SITES HIGHER EDUCATION HOME



33 East Main #213, Walla Walla, WA 99362 🔹 Phone: (509) 529-8755 🔹 Email: i<u>nfo@downtownwallawalla.com</u>

The Mission of the Downtown Walla Walla Foundation is to Strengthen the Economic & Cultural Vitality of Downtown While Enhancing and Preserving Its Historic Character and Beauty.

# **Business Assistance Links**

In an effort to keep you abreast with the latest information, tips, ideas, and trends relating to the economic well being of your business, we have compiled the following links to what we believe will be valuable information.

If you know of other Internet sites which you feel may be helpful to your fellow business persons, please take a moment to send the web address to the Foundation so that we may take a look. You can do this right on-line at the: Contact The Foundation Page.

Consumer Information Center - www.pueblo.gsa.gov

Small Business 2000 - www.sb2000.com/sb-sitemap.html

Small Business Links - www.bigidea.com/SeeSites.htm

Small Business Basics - www.sbfocus.com/basics

Planning Your Business www.toolkit.netscape.com/text/p02-0001.btg

Business Strategy & Skills - www.ninthhouse.com

www.retail.usa.com/index.html www.igtalent.com www.bizmove.com

# Criteria for selecting businesses

	Prospect, 1	Prospect, 2	Prospect, 3
Sales leakage analysis			
Business cluster analysis			
Business mix analysis			
Consumer Survey			
Business Survey			
Proper fit w/ Building			
Other			



# Characteristics to Look For in New Businesses

- "Value-Added" businesses. These are businesses that take a product or line of products and add value to it before it's sold.
- Cottage Industries. Cottage Industries are businesses that manufacture a light, clean product such as specialty clothing or furniture.
- Artists such as fine art, photography and sculpture including glass blowing
- Businesses that have an internet presence and a good grasp of the importance of social media
- Businesses that are well *capitalized and have debt*. These types of businesses are usually more motivated to make a profit as compared to older established businesses.
- A tourism component
- Have Great Potential for "Theater"

# What are Some Options?

- Entertainment
- Antiques
- Arts
- Professional services (Ct.Hse)
- Cottage industries

- Style
- Price Point
- Competitive Cluster
- Complementary
- Destination





# Develop market-driven strategies & positioning statement.



# Port Townsend, Washington

Recreation & leisure tourists







# Cultural arts audience









3. Tourists—primarily adult but child friendly





# Identify key businesses.







Chesbro Music, Idaho Falls, ID

# Steps to take with key businesses

- Meet with them personally
- Let them know they are important
- Identify their interests and concerns
- Ask them to get involved with Main Street projects
- Share the district's positioning statement
- Offer assistance
- Add them to the Main Street mailing list
- Keep in frequent touch

# Setting the stage for recruitment

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- Image events are working
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- **Business** attitudes are up
- **Positive** reinvestment stats

Main Street Morgantown 201 High Street Suite 2 Morgantown, West Virginia 26505

(304) 292-0168

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Related Links

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Walking Tour

Wharf District

# 75 RETAILERS!

35 RESTAURANTS, CAFES & TAVERNS!

> **100 PROFESSIONAL** BUSINESSESI

> > Click Here to BUY A GIFT. or call toll-free 1-877-770-4438

# **AWARDS AND DESIGNATIONS**

- 2002 Designated Urbanized Area (Future MSA)
- 1998 "Great American Main Street Award" One of 5 Best Main Street Programs in the Country
- More than 42 awards, making Main Street Morgantown the most decorated Main Street program in West Virginia
- Designated the fastest-growing city in West Virginia
- Rated "Best Small City in the East" (Prometheus Books)
- Selected "Best Small City in the Nation" (bizjournals.com)
- 2007 Dozen Distinctive Destinations



Click above to visit The Met Theatre!



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### Winter Carnival

# Saturday February 23, 2008 10:00 a.m. - 5:00 p.m.

Main Street Morgantown and Seniors Monongalians are proud to present the Morgantown Winter Carnival, an event designed to bring winter fun and beauty to the downtown area. The carnival will be free and open to the public. It will be held February 23, 2008. All events will be occurring in downtown Morgantown. Professional ice sculptors, DiMartino Ice Company from Jeanette, PA will be creating more than twenty ice sculptures to be displayed downtown. Events during the Winter Carnival include the Kick-Off Pancake Breakfast and Winter Carnival Princess Pageant, both held at Wesley United Methodist Church. The Courthouse Square will house two larger ice sculptures, along with the highlight of the exhibit - a gigantic ice throne, created out of eleven blocks of ice. The public will be able to roast marshmallows and hotdogs at the Courthouse Square, as well as participating in other events. The non-profit organization Empty Bowls of Monongalia, will be in attendance to serve and raise awareness of hunger in our area. For more information or to sponsor a sculpture please call the office 304-292-0168 or email barb@downtownmorgantown.com

# April 2, 2008 7 p.m. Met Theatre Banff Mountain Film Festival

The Banff Mountain Film Festival is on the road across North America and around the world. Whether you are an experienced mountaineer or an armchair adventurer, this event is for everyone. Don't miss the excitement! Come to the Banff Mountain Festivals - adventure, for excitement, for the inspriation of mountain stories. Experience the exhilarating beauty of mountain landscapes. Hear form the world's top adventurers. Listen to their stories. Relive their challenges. Reconnect with adventure.

# April 14 -18 2008

### Morgantown Adventure Film and Photo Festival

The Morgantown Adventure Film & Photo Festival is a grass roots event that began in 2005. This event was created and is now promised and prested by a group of local adventurers. It is onen to all film malcers and

VICALIN STREET, INC.

### Home

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Gift Shops & Retail Businesses

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**Business Opportunities** 

Real Estate

Renovation Assistance

Special Events

Ripon Mystery Cave

Links & Credits

Map



# Contact Information:

craig@riponmainst.com

To help prevent SPAM you must type the Email Address manually.

Ripon Main Street, Inc. Craig Tebon, Executive Director 127 Jefferson Street

# A Spectacular Place To Have A Business!

When deciding where to locate, look no farther than Historic Downtown Ripon. If your business would benefit from being located in a distinctive and unique setting, Downtown Ripon is the place for you. For more information about the benefits of locating your business in the Watson Street National Historic District, contact the Ripon Main Street, Inc. office. **Click Here** for a listing of available property.

# Community Profile

Ripon, Wis. is a nationally certified downtown revitalization program located in east central Wisconsin. Ripon Main Street, Inc. and the City of Ripon have worked together to enhance the downtown with decorative streetlights, trees, restored buildings and local festivals. The revitalized central business district has become an attractive place for local residents to live, work and play, as well as a popular tourist destination. In addition to its distinctive architecture, downtown Ripon features an exceptional assortment of retail and service businesses that meet the needs of local and regional residents. Ripon's diverse business base is anchored by traditional retailers such as apparel, jewelry and furniture stores, as well as antiques, art galleries, boutiques and numerous gift shops. The district also has a variety of restaurants, a movie theatre and is the home of the Birthplace of the Republican Party museum.

Demographics	City of Ripon	Fond du Lac County	Green Lake County
Population	6,828		
Households	2,922		
Median Household Income	\$37,399		· ·
Total Household Income	727 (222	*	7-2-1
Median Familγ Income	\$51,100	\$53,325	\$46,969
Median Value of Owner-Occupied Unit	\$89,500	\$101,000	\$90,100
Median Age	39.7	37.0	40.9
Population Within 10 Mile Radius	18,915		

# Traffic & Transportation

Ripon's central location gives businesses access to three state highways (23, 44 and 49), and is within minutes of the U.S. Highway 41 corridor located east of the community. Wisconsin's largest business and consumer-populated markets (Fox Cities, Green Bay, Madison and Milwaukee) are





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# **Available Property**

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# Treasury Restaurant Building

# FOR SALE

Sale Price: \$485,000

Space Available: 4,240 square feet

Former 1930s deco style bank building renovated into a restaurant. Grand 2-story dining area with skylights, vaults converted into private rooms, plus marble counters, terrazzo floors, and decorative plaster friezes. Additional Information



Contact: Gary Eake - G. Earl Real Estate, Inc.

(920) 426-0417

www.gearlrealestate.com E-mail: ge@gebroker.com

# How to locate prospects

# Where to find businesses

- Consumer Survey
- Chain Stores
- Franchise
- Regional Chains
- Cottage-Home **Industries**
- Media Reps
- Business License
- Media Stories
- Trade Publications

- Hold "new" business competition
- Trade Shows
- Inquire with sales reps
- SBDC's
- #1....existing businesses needing more space





# Consider Community Initiated Development:

- When the private sector won't act or can't act
- To seed the local business mix with a business that's critical to attracting other businesses



# CID can be applied to:

- Real Estate Development
  - Purchase
  - Lease options
- Business
  - Community owned business
  - Community guaranteed funding



# Benefits of C.I.D.

- Community buy-in and support.
- More enduring results and results that are appreciated by the broader community.



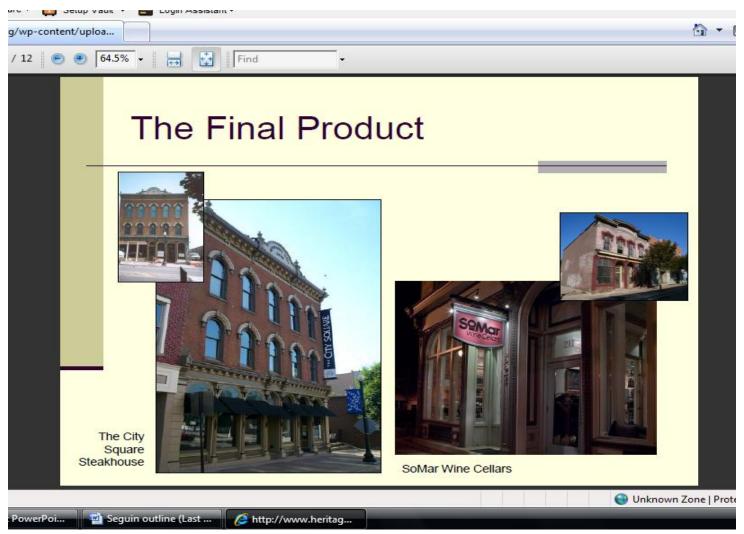
# bushel & peck's local market food you love from people you know

Beloit, WI





# Wooster, OH





# **Community Owned Stores**

- Little Muddy Dry Goods in Plentywood, WY
- Powell, WY Merc
- Rawlins, WY, Carbon Merc
- Saranac Lake, NY
- Gove, KS (pop. 103) The Gove Community Improvement Association (GCIA) 1986.
  - In 1995, the GCIA built a new building with volunteer labor, local donations, and a ten year no interest loan from the local rural electric cooperative which has been repaid.
  - This building houses the GCIA Grocery as well as a communityowned eating place called the County Seat Café.
  - Hired manager with a board of volunteers, they also provides legwork
  - In 2006, GCIA purchased a local grocery distribution business.
     The wholesaler delivers groceries to GCIA which then redistributes groceries to other local stores. This helps other rural grocery stores meet minimum purchase requirements from the supplier, as well as sharing needed produce or meat products.



# Crowd Funding-Likely Requirements



# Location Neutral Businesses Or.....Cottage Industries





# **Food Businesses**



# 







5% off all online orders



### cakes + cupcakes wedding cakes about cakelove

the columns story about the femaler cabe passion.

### Cake Passion



Warren Brown uncovered a hidden passion that Jed to Calculove. . .

How did I find my Passion? How many ways can one find their pussion? There are probably as many answers as there are ways to describe the flavors of your favorite food. I love crange foods. Butternut squash, carrots, yams, and oranges. I like their hearty nourishment, electric color, resident becture, and piquant that's what finding a passion is all about:

Do you want to fast forward to the answer? Try not to. The best parts of life are in the roads traveled to get to your destination. That's where you struggle and that's where

you laugh. Se in the moment and enjoy A. Taste Me. Taste what interests you. Listen to yourself and the world around you. It's a slow and tedious process where being patient helps a list. Take your time to be sure of what you want. Then work like hell to get it.

### Who has priority? Perhaps you have to be

somewhat, well, narcissistic to really indulge your passions. Being passionate is about recognizing what makes you happy. focusing on and learning about it, and, ultimately, doing it in the name of your own satisfaction and pleasure. It's not selfcentered to lead your



Me in a direction that satisfies you. It's senseary to feel at prace,

Prioritizing your passion means that you carve out room in your life to explore and undentiand it. Once you understand yourself and what you care about,







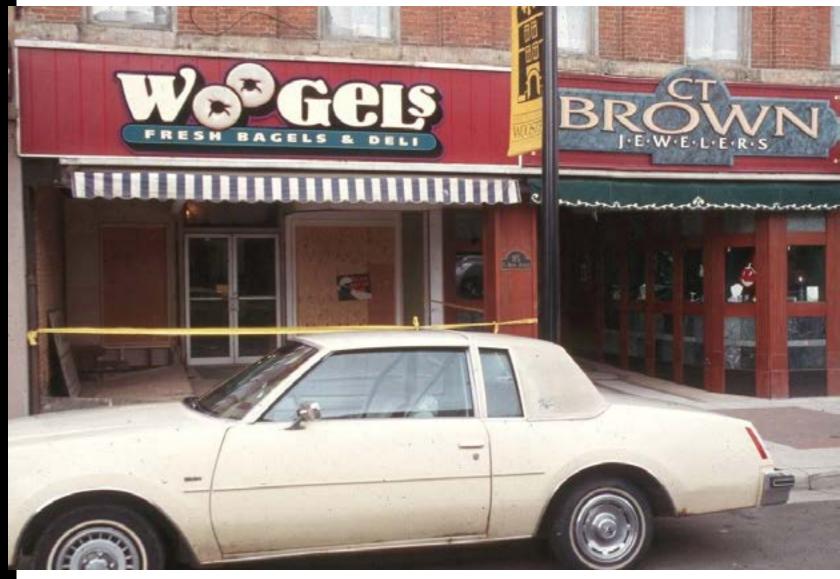
Urban Development Services.....Changing the Way Amarica I aaks at IIrhan Snaces

# SOL





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## **Local Artisans**

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## **Clothing Manufacturing**









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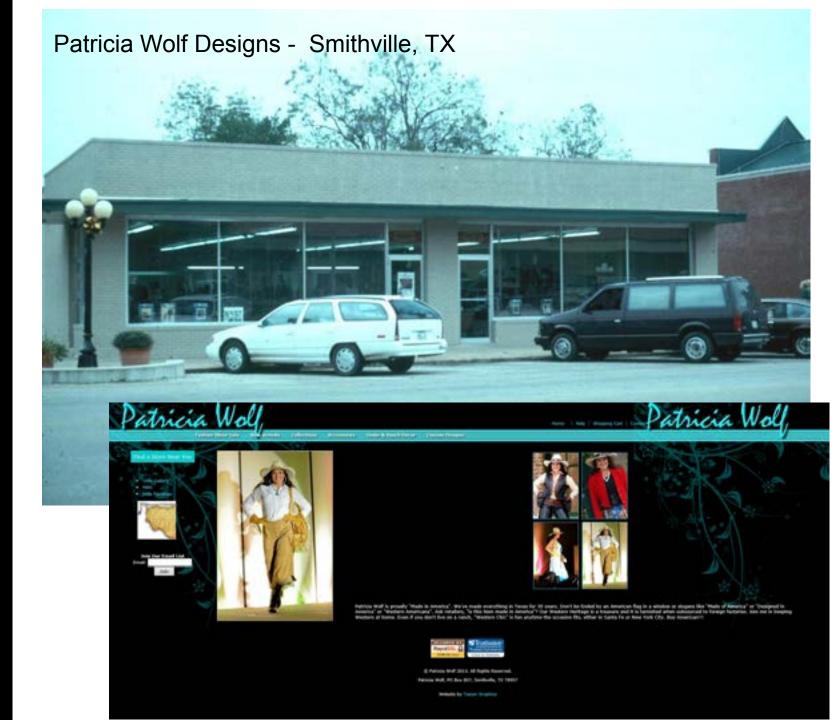








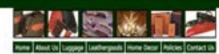




## **Local Manufactures**

Manufacturers of Nandcraffed Luggage and Benchcraffed Leathergoods Wildgoose \* Texas Hade





1409-00-000 1 400 140 150 (NE) 409-367-534 EMAIL III

Nanofactures of Handricked Lagrage & Standard Lasthergoods

## Wildgoose Manufacturing

A Note from iton and Susi Bell

Susi & I started Wildgoose Manufacturing and Mail Order in our garage in Carrollton, Texas in 1984. Our goal was to provide the finest luggage and leather goods for everyone who loves the outdoors. Being frustrated with the poor quality and styles available, we designed and produced our own product line.

In 1991, we moved to Ingram, Texas in the heart of the Texas Hill Country near the banks of the Guadalupe River. Now, after more than 20 years, Wildgoose has customers in over 20 countries, and we occupy over 11,000 square feet, including our own Gallery Store!

We are now pleased to bring you the opportunity to order our goods through the internet.

Ron Bell

At Wildgoose Manufacturing, our "Yexas Made" Handcrafted Luggage and Benchcrafted Leathergoods are built to last a lifetime!



## OUR QUALITY:

All of our laggage, packs and accessories are made from 1000 denier Dapont Cordura Hylon Secause R is the toughest yet lightest weight industrial fates; available.

## THE HANDCRAFTED LINGGACE FEATURES PHILLIDS:

- \* Hot Knife Cut muterial prevents fraying and seam blownut.
- · All seams double stitched with heavy sylos thread.
- · Stress points with five news of stitching.
- . YKK zippers . . . the strongest zipper in the industry .
- . Compression straps protect the main zipper and can be used to compress the lead.
- · Weided stainless steel D rings.
- · Wrap around nylon webbing.
- · High density closed-cell feam padding.
- · The best top grain leather tries.
- \* Separier design tested and presen worldwide by seasoned travelers.
- · Ulidino surranty against defects in materials and workmanship.

## This is the good stuff?

A WORD ABOUT OUR PRICES. We manufacture and self-direct - no middle man, Wildgoose products are exclusive to our mail order catalog, our Cellery Store, and NOW, our website. Comparable quality, if you can find it, is 20-50% higher in cost.

FADICIC COLORS: Black, Blueberry, Chocolate, Cranberry, Farest, Olive, Pewter, and Camoullage.

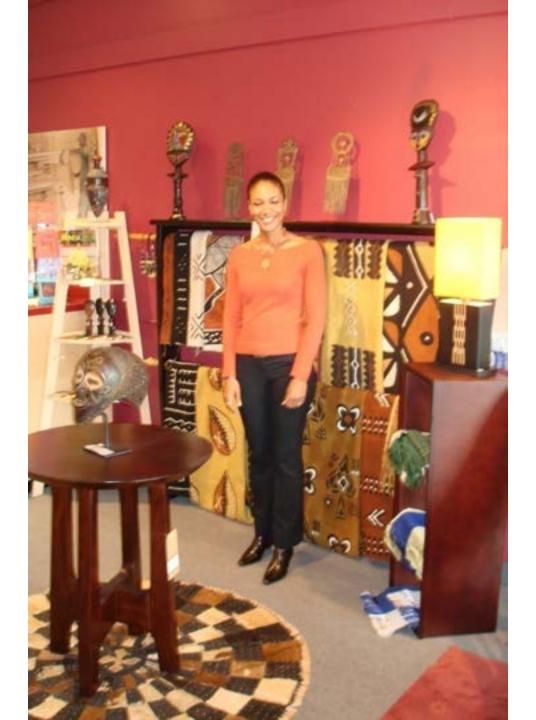
DIN LEATHERCOODS: Fine Leather awakens the senses. It looks good, it smells good, it feels good. Wildgoose leathergoods are aniline finished with translacent dyes to accret the natural markings on both our amouth or handled inother. Art images, corporate leges, or ranch brands, if desired, can be permanently branded into the leather. Seams are seam with nylon thread and edges are hand finished. The result is a lasting possession that improves with age.

LEGACI Corpus & Eags | Comment Eags | Tower CD1 | Briefs & Eags | Each Factis | Weld Factis | Con Coors |
| March Court | Assertion Alligator Accessories | Floris Albums | Durines, Journals, Flamons & more.... | Coasters |
| 10040 DECOR: | Andrew | Easters | Lamps POLICIES: Shipping | Guarantee | Beturns Credetile I May

Wildgeose \* Texas Nade Wildgeose Manufacturing \* Hall Order \* Gallery Store 3189 Junction Highway + Impram, Texas 78025-3189 + USA 1-830-367-5553 \* 1-800-749-1805 \* FAX 1-838-367-5243

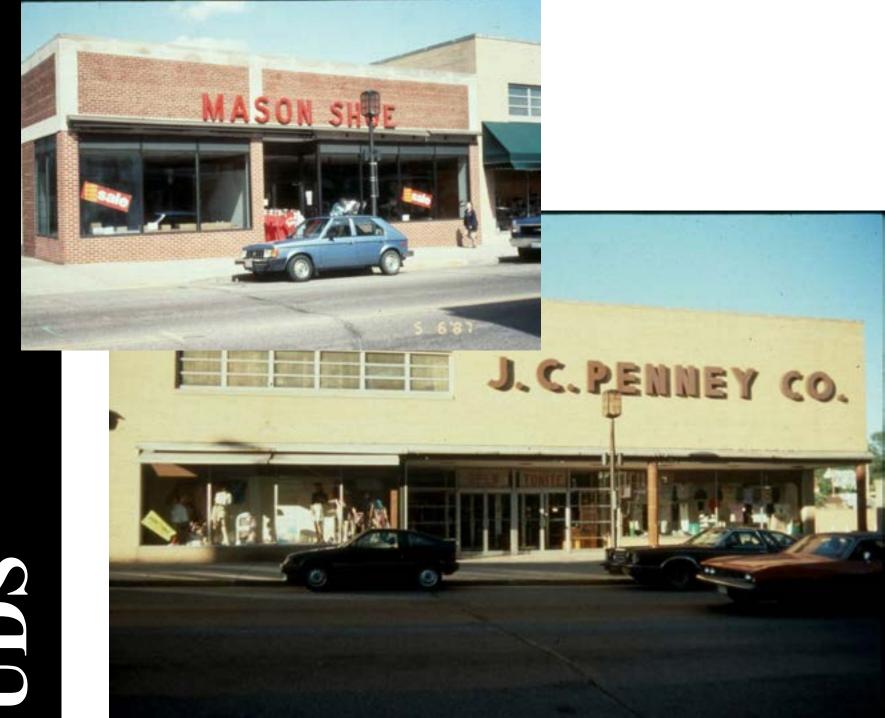








## S



## **Local Financing**

## What to Include in the "Package"

- Testimonials, new business, old bus.
- Tell them how they'll make money in your downtown.
- Give them 10 relevant facts and key summaries
- Map of traffic generators
- Three potential sites
- Letter from someone impressive

# If one of the buildings is ugly...



Urban Development Services



Proposed changes

"Never be afraid to try something new. Remember, amateurs built the ark. Professionals built the Titanic."

"The Titanic would have missed the iceberg if it had just changed course by 1 degree"



# 

## TACTICAL URBANISM A HANDS-ON APPROACH TO IMPROVING OUR **NEIGHBORHOODS AND CITIES**









STREETSCAPE INTERVENTION









## STREETSCAPE INTERVENTION



# CURBDELINEATION







STREETSCAPE INTERVENTION

**BEFORE** 





**AFTER** 

# FREEBIKE RENTALS & REPAIR

## INFO BOOTHS

## AREA TOURS







**RECLAIMING SPACE** 

## ACTIVE STREETS

## STREET TREES

CROSS WALKS

LIVE MUSIC







**RECLAIMING SPACE** 

# POP-UP SHOPS & FOOD TRUCKS









**RECLAIMING SPACE** 





## COMMUNTY **EMPOWERMENT**

## **OPEN HOUSES**









## **COMMUNITY DESIGN CENTER**



# A VIRTUAL CONVERSTION















# PUBLIC REACH IS KEY



# HUMAN CAPITAL GOES A LONG WAY

# 

Urban Development Services......Changing the way we look at urban spaces

# **Build Your Promotions Schedule with Confidence**

- Rule 1: "Quality over Quantity"
- Plan Your Work, Work Your Plan
- Beware of Burnout
- Take Notes and Keep Records
- Measure Results
- Take Time to Evaluate
- "Tweak" and Refine
- Dump "Dogs"

## Promoting and Marketing Your Downtown

Presented by: Scott Day, Principal, Urban Development Services San Antonio, TX

urbandevelopmentservices@hotmail.com



## **Promotions**

- General Image
- Special Events /Traffic Building
- Retail Events



P.O. BOX 155 · 522 LAWRENCE STREET · QUINCY, CALIFORNIA

## QUINCY MAIN STREET CONSUMER MARKET AREA SURVEY

We are conducting this survey as part of Quincy's participation in the California Main S. Your answers will help us develop programs to improve Quincy's quality of business offering survey is designed to find out what types of consumers shop in Quincy. Information about habits are very important to our better understanding shopping patterns the Quincy.

Past resishopping

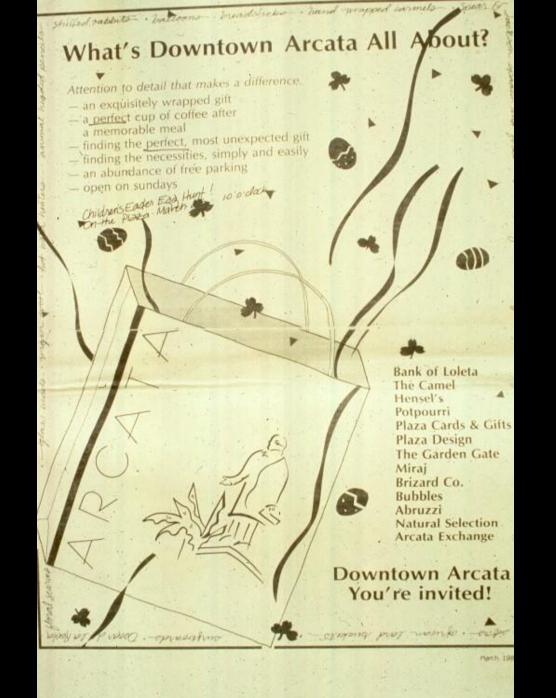
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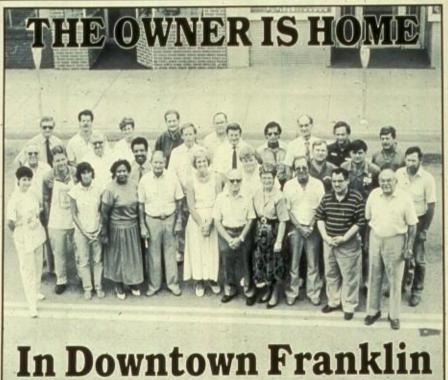
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# Need to know your market demographics

# Image





# NW pared become a freezy from their feet about their become of the street of their feet about their feet a

The local business people in DOWNTOWN
FRANKLIN take particular pride in the service they give to their friends and neighbors in their home town. The people who own and operate downtown businesses live and work in Franklin and its surrounding areas. They know how much it means to deal with neighbors you know and trust. The locally owned and operated businesses in Downtown Franklin TRULY care about the community business because home for their business in the welcome and per that makes up franklin, continuous continuous and growing to one community.

the community in which they do business because AFTER ALL, this is home for them also. Transacting business in the atmosphere of warm welcome and personal service

that makes up Downtown
Franklin, continues the
tradition of living, working
and growing together t as
one community.

Shopping In Downtown Franklin Is Like Doing Business With Your Neighbors.

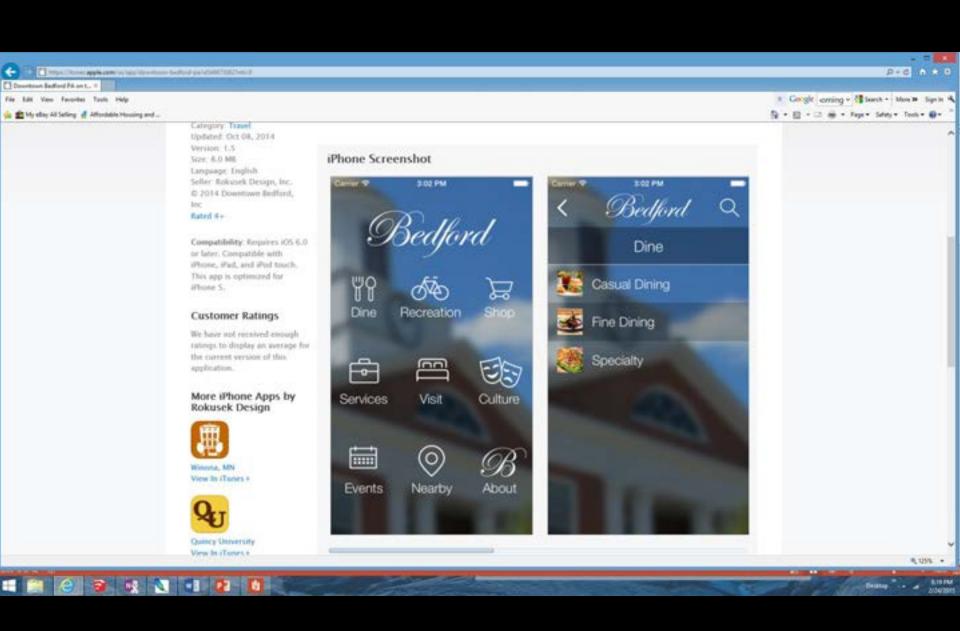
#### I-N-T-R-O-D-U-C-I-N-G THE NEW

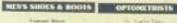
### DOWNTOWN GRASS VALLEY

BUSINESS & SHOPPING GUIDE



OFFICIAL PUBLICATION OF THE GRASS VALLEY DOWNTOWN ASSOCIATION





100 to Auditor St. No. 74, 5-6, 5,0m, 7-9-94 243-64

DOWNTOWN

VALDOSTA Business Directory & Parking Guide



Welcome to Downtown Valdosta If You're looking for .....

QUALITY... The most discrimination shoppers have degenered Departures for quality.

SELECTION. Need that hard-to-list term, or something that her term of the paller You can tury it Downtown!

SERVICE-, Productional sales people who know and must said product, providing triently service to assure wont return as a satisfied customes!

VALUE Shop around and compareyou'll find lower prices, better sales, and special services that all add up to make Downtown Valdosta your best Shop ping Center

#### PROFESSIONAL SPECIAL STRUCTS COST.

Street W. Press, Base Street Am hit. 140 J. County See.

Whiterest Bandwick Street 996 S. Subley St.

> DANGE RESIDENCE 95 5 Februar 5 95c 539439 3419432

#### SECOND HAND STORES

#### SHOE REPAIR

#### TAX SERVICES

#### VARIETY STORES

HAS TOPS

70 C feet to 10 Peet t

#### WATER BEDS

ingle times hammed

Marchant In 197 S. Parameter In Wilson, 198-8 200 2005

#### ACCESSORIES

Large of Street, Stock No. Contract disc. Bus soon

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Wast's of Politicals 172 N. Publishes St. Million, 3-700 d 512-6564

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HA Palesses III 246-1418

Corter Ladjon Steam 180 S. Pertanne St. N.S. 4-0 BASILTIUS.

846,5991

bridge to

SEW Street

Lan Street

d Same

#### DOWNTOWN INFORMATION

Chamber of Commetce City of Vektonia: DE2-2600 Loundes County 333/5116 Main Street Office. 247.3987 Rm. 409, McKay Bidg, 101 E. Central Ave.

This Directory published by Main Street Restruction this Program. Interested in huntress appointmilles.

or roading space? Some special incombine maybe. evallable. Give John Zengner a call at the Main-Silvet Office

250 Spaces All Day Customer Parking as Permitted

450-Spaces

City & County Purking Assas.

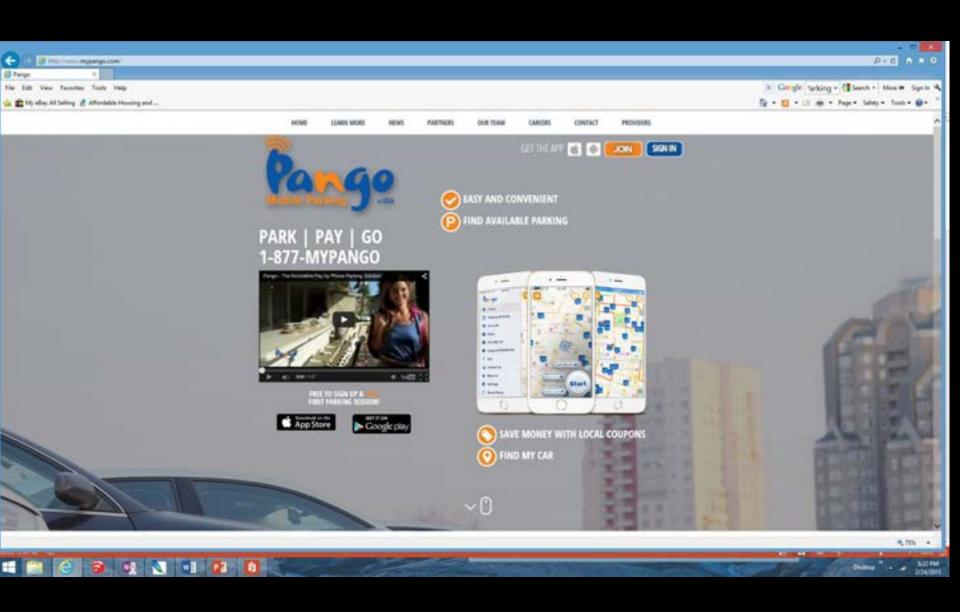
\* PARKING DOWNTOWN \*

NOW MORE CONTENENT THAN INTO REPORT

Tree On Street Parking

150 Spaces 2 Hom Limit

FREE Of Street Parking

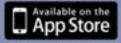




#### Meet your Downtown Easton Smartphone App



The Downtown Easton app is your connection to all things downtown! Now available as a free download for iPhone and Android, the app caters to downtown visitors and local residents. In the app you'll find a complete listing of downtown businesses. Whether diving out or shopping for something special, you'll find those listings along side local service businesses, attractions and museums. Also check out the downtown event listings, travel accommodations and important parking information. Find it in the iTunes or Google Play app stores today!









# A Turkey Sandwich And All That Jazz.

Something magical happens every Thursday at noon in Downtown Lawrence. People gather 'round at Ninth and Massachusetts. Suddenly the air is filled with music. Heads up and down the block turn to listen.

It's another Brown Bag Concert and Downtown Lawrence comes to life. All kinds of music played by all kinds of Lawrence musicians.

Sometimes it's folk. Others bluegrass. And of course, there's plenty of jazz. Like it was meant to be played.

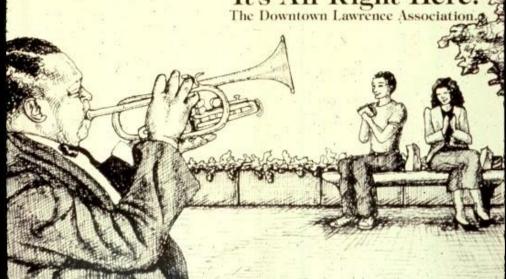
Bring a sandwich. Or an apple. Or a friend.

And enjoy the music and your lunch hour.

The music's all right here, in Downtown

Lawrence.

Downtown Lawrence.
It's All Right Here.
The Downtown Lawrence Association



#### All Items Great and Small.

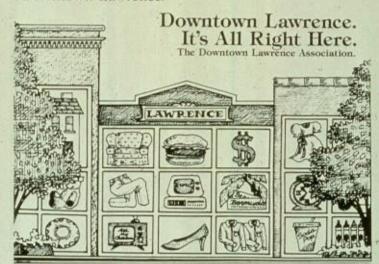
One thing you won't find in Downtown Lawrence is a shortage of quality goods from which to choose. We understand that a truly greatshopping area not only offers quality, but a wide selection as well.

You'll find everything imaginable in over eighty establishments in Downtown Lawrence. Obviously, it's impossible to list everything. That could take pages. You get the point.

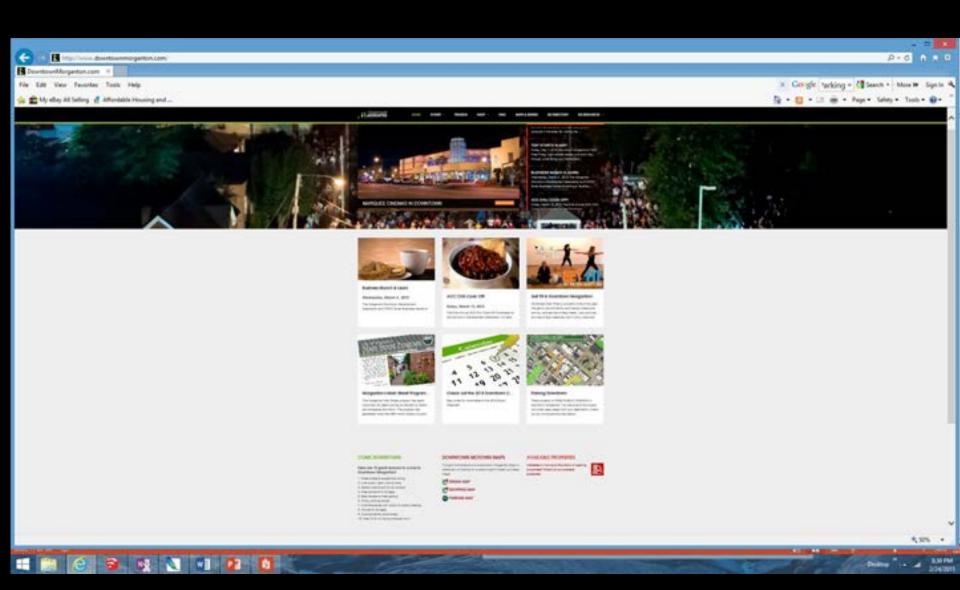
Maybe it's a jogging suit to run in. Or a chair to collapse in when you're done. A book to read. Or shelves to put it on.

Whatever it is, we have it.

Everything you need is all right here, in Downtown Lawrence.







IS **GOOD BUSINESS!** 













Call 428-6886



... about Fix-up funds for neighborhood businesses

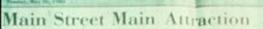








#### The Valdosta Daily Times



Valdostans Celebrate Downtown . B. Maliration









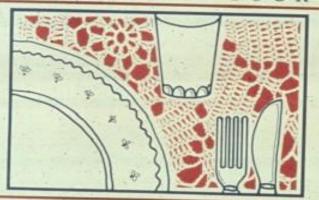








# Special Events



#### Saturday, April 16, 1988

SAMPLE CULINARY DELIGHTS FROM DOWNSON'S RESTAURANTS FROM Standard

ENTERTANMENT & LODS OF RIN FOR CNLY \$10.00 PER PERSON. For Tickets, Contact: 676-2533



Sat. April 16th

11 n.m. - 8 p.m. Please Begin At Any Restaurant of Your Choice.

- L Old Europe III B Crystal Ave.
- Z. Perc's Earney GZN. Ent Sc.
- 3. Chienal House 120 N. Free St.
- 4. Jack Diamond's 115 N. First St.
- 5. Farlier's Place 114 W. Central Ave.
- n. Himmy House's 111 E. Crivial Ave.
- 7. Beet's Burst. 137 E. Connel Ave.
- W. Virginio Marit Crea Looker 200 E. Park Asse.
- W. Mulcoter's Front St. Spress. 351 E Start Ave.

There See Suck Server!



676-2533



# Unique Business Resources



## LIVER MUSH EXPO '87 Uptown Shelby, NC



A monigon Way

Saturday, Oct. 17, 1987











# Unique Resources

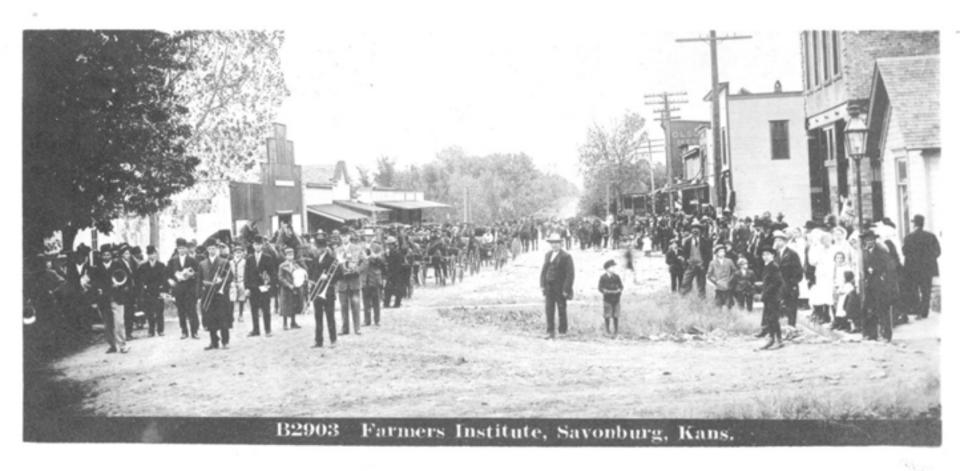


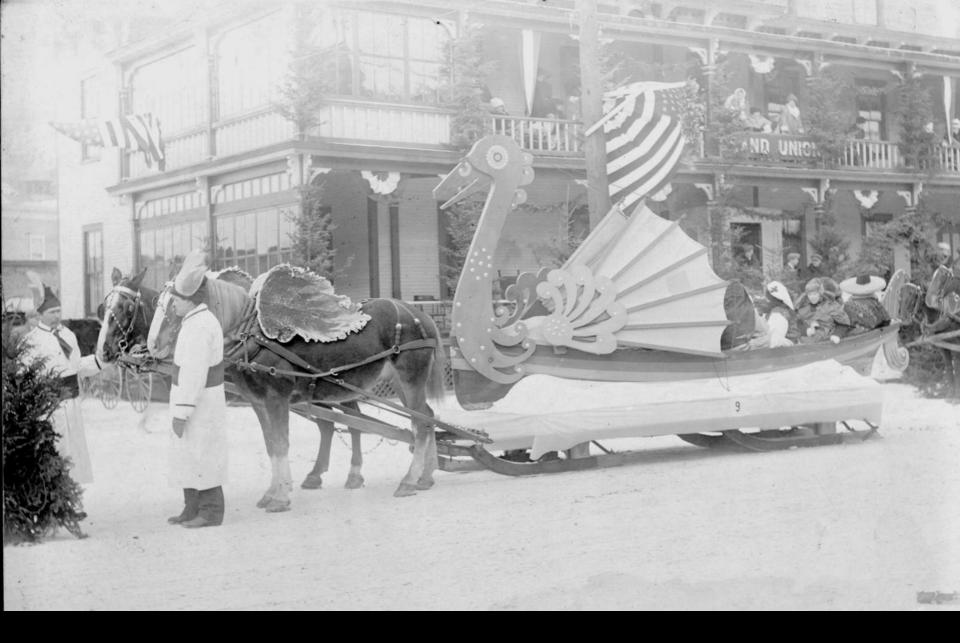






Parades



















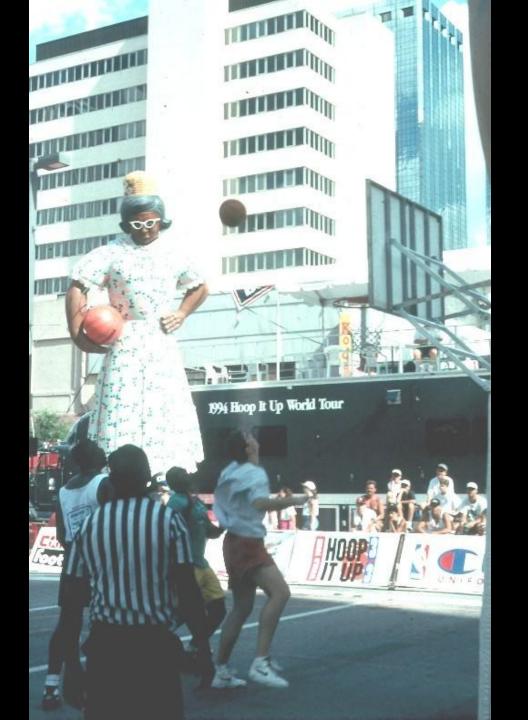






#### **Sporting Events**









**Ethnicity** 









## Traffic Building



**Concert Series** 



Games



### Traffic Building

• Farmer's Markets





## Special events should:

- •Make sure there are overlapping activities
- •Food
- Music
- Something for kids to do
- •Something free to take home

#### Retail Activities

• Ideally should sell merchandise at full price

• Sometimes sales are necessary to clear merchandise



Creating

## WoW!

on the Street











# Should all events make money?

#### Who gets the money?

#### Trademark

## Copyright

#### Resource Identification

- Cultural...Music/Food/
- Historic / People
- Geographic
- Natural/Environmental
- Agricultural
- Unique businesses
- Unique products
- Transportation
- Built
- Holidays

#### Pick your format

- Competitions
- Parades
- Festivals
- Educational

## Demographic



P.O. BOX 155 · 522 LAWRENCE STREET · QUINCY, CALIFORNIA

#### QUINCY MAIN STREET CONSUMER MARKET AREA SURVEY

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# Need to know your market demographics

Contemporary

Hi-tech, Funky, Artistic

\$





















- Objective?
- Market Area?
- Target Audience?
- What is the primary problem?
- What does the target currently think?
- What do we want our target to think?
- What is the single most important message that we can convey?
- Why should they believe it?

- Tone and manner of our message?
- Name the event
- Overlapping activities
- Food
- Music
- Something for kids to do
- Something free to take home
- Logo
- Slogan







Riverside Drive

East Macon & Fort Hill

Urban Loop

Cherry Cotton Forsyth College

## Macon Streetscape Charette Marketing















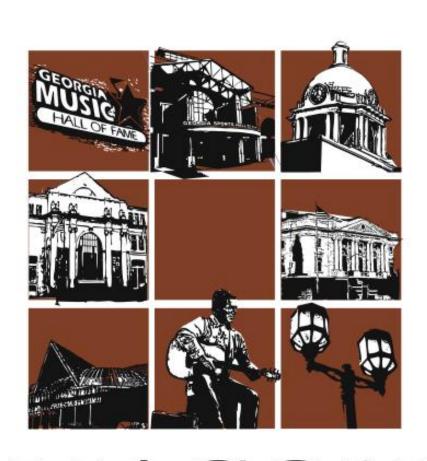












## MACON



Street Banners

















#### Attractions

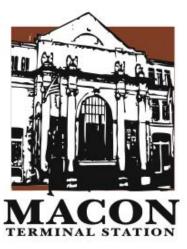


#### Become Enlightened.

Come take a stroll in historic downtown Macon. Stop by the TicK Tock, where Little Richard got his start, or hop in to the Nu Way Weiner Stand. Stroll over to Hawkings General Store and stop by Opie Taylor's Toy store. End it all with a visit to the Marble Slab creamery, where ice cream is more escape than dessert.



#### Ads



#### All Aboard!

Step foot inside Macon
grand Terminal station and
you will be transported to
the 1920's. Home to Macon's
Convention and Visitor's
bureau and NewTown
Macon, it is also the future
hub for intermodal
transportaion for Macon and
all of Bibb county.



#### Ads





RIVER DAYS • OCMULGEE RIVER







Every Thursday from May

1st to October 1st, Music will

fill the streets of downtown

Macon. Join us in the

Historic Terminal Station

Plaza for our summer street

bonanza. Grab a cold drink,

mingle with friend and

business associates, and

enjoy the beauty of

downtown Macon. Come

experience the rock and roll

of the City of Seven Hills.



#### Ads



Riverside Gateway... and After

## Downtown Brenham, Texas

A Marketing Case Study

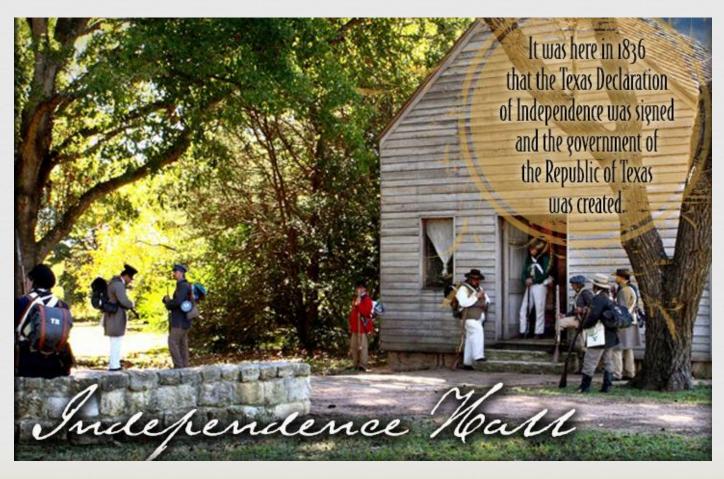
## Background

CB



## Background

03















#### Future Forecast

#### 03

#### **Q** Our course is charted:

- **G** Growth
- **S** Vibrancy
- S Filling the needs:
  - Cocal citizens
  - **Wisitors**
  - Investors

03

**Continually work to revitalize downtown by:** 

03

**Continually work to revitalize downtown by:** 

**S** Encouraging reinvestment.

#### CB

#### **Continually work to revitalize downtown by:**

- **©** Encouraging reinvestment.
- reserving the unique history of our community.

#### CB

#### **Continually work to revitalize downtown by:**

- **©** Encouraging reinvestment.
- © Preserving the unique history of our community.
- ☑ Entice businesses, customers, visitors and residents to the downtown area.

## Strategies

CB

Seek various sources of funding.

#### Strategies

CF

**™** Seek various sources of funding.

Texas Capital Fund.



#### Strategies

#### CF

**™** Seek various sources of funding.

**G** Texas Capital Fund.

Transportation Enhancement Program.







#### CB

#### **™** Seek various sources of funding.

- **C3** Texas Capital Fund.
- C3 Transportation Enhancement Program.
- Smaller grant opportunities.



#### CB

#### Seek various sources of funding.

- **G** Texas Capital Fund.
- C3 Transportation Enhancement Program.
- Smaller grant opportunities.
- **48** Hotel Occupancy Tax.



# BRENHAM

Eat, Shop, Smile... Just Minutes Ahead

Exit Business 290 · DowntownBrenham.com



03

**™** Encourage involvement and support of preserving our history and architectural heritage.





The large system of public cistarus is early Brenham was a rarwy. The can was computered very programs for using the new langled convergences to Sight Tires. No other Train crass were become to result public claumes, or to provide public services to carly

Enjoy the Wild West story of uses these concrete sons tools. It's a tale of an early redroid, a wough. Scores Town, and colorful characters who shaped it. Washington County's hotory.

Follow the intriguing details of the 1800 Burning of Brarbam and the large guardight that led to the fire.

Learn how Beenham citizens banded sogether to prosect themselves and their properties from opprosing Federal troops during Representation



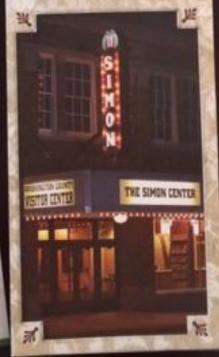
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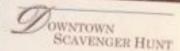
Print play many of his field, Standard Standard



DOWNTOWN

HISTORIC DISTRICT WALKING TOUR





How many historic buildings can you find?



You'll enjoy exploring Downtown Reenham and its pictureaque architectural features.

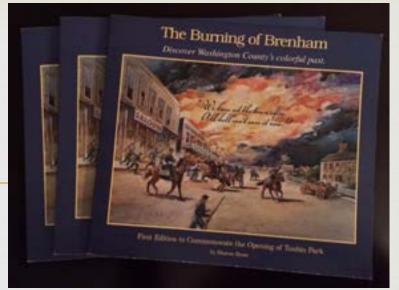
Just look inside to get started!



Preserving the past. Premoting the present. Partnering for the fulness.

A property blanding Bridge









03

**™** Promote Downtown Brenham as a shopping and dining destination.





#### EXPECT TO BE CHARMED!

For more information DowntownBrenham.com call 1-888-BRENHAM info@ DowntownBrenham.com

#### → HOME DÉCOR • FURNITURE •

1 Reafficiant UpCountry Award Minning Earth-Creative Online / Delicountry (Color Reafficiant Information (1975) 8 Saylor (1979) 830-8788

Z The Cottage Distribution, Scientific, Home Distribution of Rese is Gross The Contagn Square, com 202 E. Allamo (979) 83G-969 3 Hermann Furniture Some Assistants, Gets, Furniture Antique, Flord & Design Service Hermann Furniture (1989 213 W. Alamo (979) 836-723

4 Ranch Antiques
Hone Denness, Farnines, Basel
Style Lighting, Teldenors, Glys
RanchAndiques/Texas.com
II7 W. Commerce
(979) 277-0008

#### FASHION & JEWELRY W

S Anatomy Choling gifts onl accessories, 204 E. Alasso (979) 636-994

6 Bar B Boutique fanty (Ind. for Fatulisis Families of "61" aprel 10 S. Baylor (979) 836-5454

Franced Soutique
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white a children
205 W. Philin
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9 Hermann General Store Ordiner's Clothing and Gibs. General Foods, Gibs at Tono Stanooliy 207 W. Alatmo (979) 836-7231 O Hospica Soutique Gracir Marie Louise & Marie Louise CA E. Marie (1979) 277/9623

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and stact store),
200 W. Alberto
(979) 820-1754

12 Pearl Emerson -Streamish Haskrylad Sarting Silver Joseph & Selfonness 205 E. Malos (779) 253-7747

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For Month-on-Bo III Edity to Pro-Tom 804 E. Adams (979) 636-3482

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#### \* ANTIQUES \*

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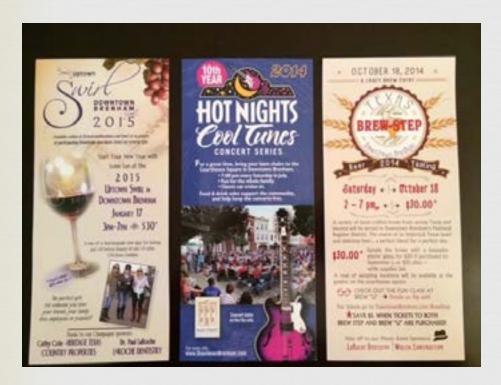
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232 E. Main
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ER W. Alamo.
(FFF) 630-0707



03







**○ Foster public interest in revitalization efforts.** 

















#### KARBACH BREWING C?

proudly brewed in Texas











# Four Point Approach



- **™** Design
- **Organization**
- **Representation**
- **Economic Restructuring**

# Four Five Point Approach!

CB

**Resign** 

**Organization** 

**Reproposition** 

**™** Economic Restructuring

**Representation** Planning

# Target Audiences



**™** Local Citizens.

# Target Audiences

CB

Cal Citizens.

Relected Officials.

# Target Audiences

CB

Cal Citizens.

**○ Elected Officials.** 

**Wisitors**.



**©** Opportunities.

**S** Location.

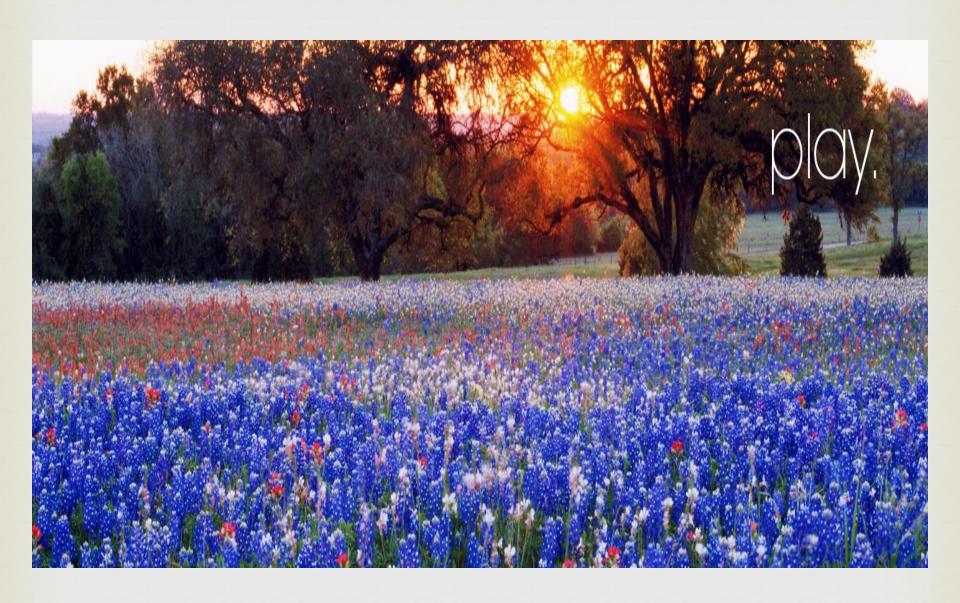
CB

**©** Opportunities.

**S** Location.

S Established events and attractions.









APRIL 12 & 13, 2014



03

**Challenges.** 

Limited budgets.

CS

**Challenges.** 

**S** Limited budgets.

Limited volunteers.

#### CB

#### **Challenges.**

- **S** Limited budgets.
- 3 Limited volunteers.
- **3** Burnout.

#### 03

#### **Challenges.**

- **S** Limited budgets.
- **S** Limited volunteers.
- 3 Burnout.
- People who think everything is fine...we're done!

# Moving Forward



**Mathematical Reports of the Report of the Reports of the Report of the** 

# Moving Forward



**™** How to handle limitations and challenges: **™** Educate.

# Moving Forward

CB

**Mathematical Reports of the Report of the Reports of the Report of the** 

**G** Educate.

**S** Partner.



More than \$19M in reinvestment.

03

**™** More than \$19M in reinvestment.

**™** Volunteers and friends to support what you do.

CB

- **™** More than \$19M in reinvestment.
- **™** Volunteers and friends to support what you do.
- **™** Increase in tourism dollars spent in the community.

03

- **™** More than \$19M in reinvestment.
- **™** Volunteers and friends to support what you do.
- **™** Increase in tourism dollars spent in the community.
- **○** Civic pride.

03

- **™** More than \$19M in reinvestment.
- **™** Volunteers and friends to support what you do.
- **○** Increase in tourism dollars spent in the community.
- Reservation of our authentic small town.

# Downtown Brenham, Texas

Questions??

JEckermann@cityofbrenham.org 979.337-7384