

Attachment 3 - Scenario/Methodology Questionnaire

Use of Technology:

1. Provide details on any technology, tools, online learning platforms or similar structures anticipated for use to supplement offerings. Also provide a description of how your organization is working with technology to adapt to the pandemic. Identify whether these adaptations were virtual, in person, or hybrid. How has your organization been flexible in meeting customer needs?

Problem Solving – Parent Support:

1. A single mother with two preschool age children has just been added to the waiting list. A family member who has been watching her children when she was at work is no longer able to do so. The mother is afraid that she will need to quit her job in order to care for her children, but this will put her at risk of being evicted. Please describe how you would assist her.

2. A foster parent of a school age child and toddler seeks childcare financial assistance and a good placement for her foster children. Please describe how you would assist her.

3. A grandmother has agreed to watch her 3 preschool age children and is seeking ideas for beneficial activities to do with them to assist in their development. Please describe how you would assist her.

4. What will be your plan and approach to sharing information and working with parents to provide information on service available, changes, updates to service, provide opportunities for training and/or meetings to discuss childcare issues that impact parents.

Problem Solving – Texas Rising Star:

1. Workforce Solutions Board staff has determined that it seeks to increase the number of family childcare homes that are contract providers willing to accept infants and toddlers who are receiving childcare financial assistance in two high need childcare desert locations in Harris County. Please describe your approach to doing so.

2. Workforce Solutions Board staff seeks to enlist as a contract provider an existing childcare center owner that operates several high-quality centers across the Gulf Coast region but does not currently serve as a contract provider. Please describe your approach.

3. A contract childcare provider seeks to improve the quality of its infant and toddler service and achieve NAEYC accreditation. Please describe your approach.

4. One of your primary duties will be to ensure all providers are Texas Rising Star are pre-certified or have a rating of two or more. With approximately 1600 providers in are region who are participating vendors please provide a plan on how you will do this and increase the number of providers.