



Gulf Coast Workforce Board
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www.wrksolutions.com

FOR IMMEDIATE RELEASE

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**WORKFORCE SOLUTIONS CAREER OFFICES CLOSED TO THE PUBLIC;
WILL MAINTAIN CONTINUITY OF SERVICES VIA PHONE, EMAIL**

(Houston, Texas) All Workforce Solutions Career offices are closed to the public effective immediately and will remain so indefinitely, officials with local workforce development agency announced today.

“The temporary suspension of public access to our career offices is being done to align with recommendations for small group gatherings and safe social distancing practices,” said Mike Temple, director of Workforce Solutions. “We have decided to take this step to protect the health of both our customers and career office staff. All staff will continue to work normal hours, and we will maintain continuity of service through phone and email.”

Workforce Solutions operates 27 full-time and 10 part-time career office locations across its 13-county operating region. Extra staff will be available at the career offices to respond to phone and email requests.

HOW TO CONNECT:

- Visit www.wrksolutions.com/locations to find your nearest career office. The listed phone will be answered by a live person during regular business hours, 8 a.m. to 5 p.m. Monday – Friday.
- Use our toll-free number to connect to your nearest career office – 1-888-469-JOBS (5627), enter your ZIP code, and the call will route to the local office.

JOB SEARCH ASSISTANCE

- www.workintexas.com is available 24/7 to continue your job search. Anyone unfamiliar with the online job search portal can call us and we will walk customers through the set-up process.

FOR UNEMPLOYMENT BENEFIT QUESTIONS, OR TO APPLY, PLEASE CONTACT THE TEXAS WORKFORCE COMMISSION:

- Visit www.ui.texasworkforce.org to apply online.
- Call 1-800-939-6631 between 8 a.m. and 6 p.m. Monday - Friday
 - o Note: TWC Teleservice is currently experiencing high call volumes and hold times.



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ABOUT WORKFORCE SOLUTIONS: Workforce Solutions is dedicated to keeping the Gulf Coast region a great place to do business, work, and live. Our employer-driven, people-focused approach elevates the economic and human potential of the region to attract and retain the best employers, afford everyone the dignity of a job, and remain indispensable to the global economy. As the public workforce system for 13 counties in Southeast Texas, we work in tandem with the Texas Workforce Commission and the statewide Workforce Solutions network to maintain the state's largest job-match database - WorkInTexas.com.