



Mobility Management United We Ride Project

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Regional Transit Coordination Subcommittee
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Marion Denney, AICP
DART Mobility Management Services
Sr. Mgr., Mobility Mgmt & Planning
mdenney@dart.org 214 828 8548



Transportation Coordination in Greater Dallas

- Community Council of Greater Dallas (CCGD) formed Mobility Management “Community Transportation Network”
- CCGD and DART Paratransit began earnest look at coordination at about same time
- Close partnership: Collaborate closely on all projects, funding opportunities, community outreach.



Caseworker Training Project Background

- TXDOT Initiated Project/Grant
- Transportation Solutions Coordinator Training
 1. Two day train the trainer event in Austin hosted by TXDOT
 - a) Trainers: Amy Conrick from CTAA, Al Abeson former chair of Easter Seals Project Action
 - b) Attendees: Grant recipients, local management from various HHS agencies: DARS, DSHS, DADS, APS, CPS
 - c) Approximately 35 attendees
 2. Provide 3 hour training to local caseworkers in local state HHS.



DART Project

- Concentrated on Plano in Collin County



- <http://www.txdot.gov/business/governments/grants/programs.htm>



Case Worker Training

- Five Modules

1. Module 1: Introduction

- Background
- Purpose
- Content

2. Module 2: Community Transportation Available in this Area

- Activity: Groups on Types/Range of Community Transportation Services
- Overview of DART resources and fixed route services
- Overview of DART Paratransit Services
- Overview of CCART Services and Challenges
- Other Community Transportation in Area
- Other Community Transportation Ideas from Other American Cities



Case Worker Training (cont.)

3. Module 3: Helping Customers Afford Transportation
 - Methods of providing benefits
 - Plano Seniors Rides Program
 - Employer based
 - Government programs
 - Sharing by group: Known additional sources, What do you provide?

4. Module 4: Helping Customers Use Available Transportation
 - Developing Customer Individual Transportation Plan (ITP)
 - Disability Program Navigators

5. Module 5: What Happens When There is No Clear Solutions
 - Documenting Unmet Needs
 - Working with other agencies/workers



Next Steps

- Simplify “Individual Transportation Plan” (ITP) and unmet needs surveys
- Develop an online bulletin board for caseworkers (Need-A-Ride/Have-A-Ride)
- Assist in evolving a local transportation task force in Plano/Collin County
- Coordination Demonstration Projects.



