RETAIL TRENDS





THE FUTURE OF RETAIL
H-GAC LIVABLE
CENTERS PROGRAM

STEVE SPILLETTE

CDS, PRESIDENT

September 21, 2018





RETAIL TRENDS

- The regional and national "retailscape"
- Retail potential in smaller communities
- •Small community needs and options for encouraging retail investment



THE RETAILSCAPE

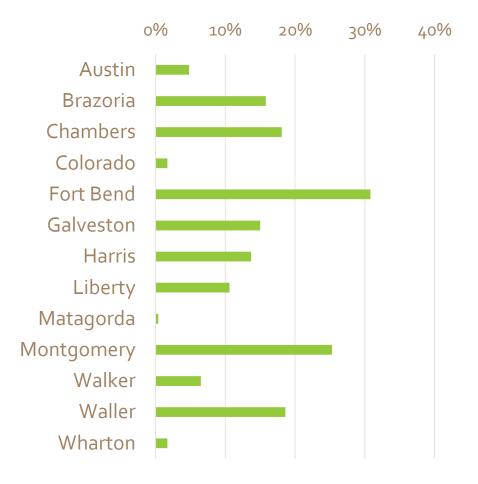
- Houston regional trends
- Nationwide retail trends



THE HOUSTON REGION

- Suburban population growth
- Urban core upscaling and densification
- Outlying rural stagnation or sporadic expansion

Population Growth 2010 - 2017







- Societal bifurcation middle class shrinkage
- Discounters / outlets growth
 - Indoor mall shakeout
 - Challenges to big box models
 - E-commerce / omnichannel





- Changing consumer preferences
 - "Stuff" vs. "experiences"
 - "Generic" vs. "authentic"



VS.





Convenience

Value / price

Uniqueness / experience



Trade-offs and opportunities



- Evolution of consumer habits
 - Increased role of dining
 - Renewed growth of urban living
- New formats
 - Lifestyle / outdoor / town center developments
 - Growth of outlets





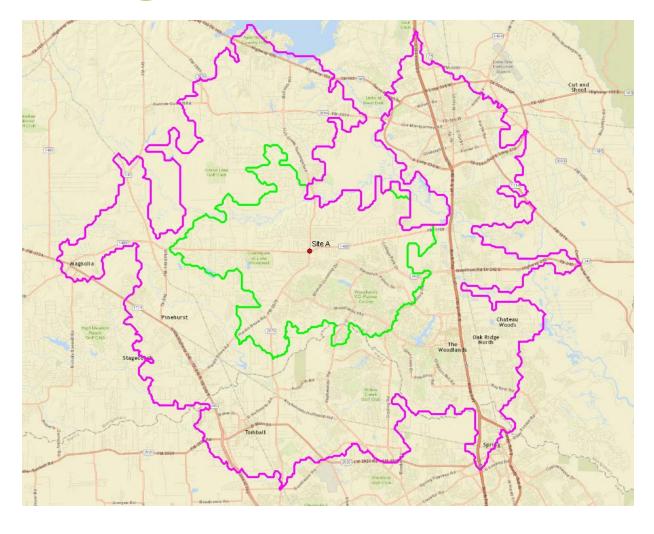
RETAIL POTENTIAL IN SMALLER COMMUNITIES

- Understanding market size
- Reality of competitive sites and supply
- Local market needs and preferences



Understanding Market Size

- Sources of shoppers
 - Residents ("primary" and "secondary" market areas)
 - "Daytime" populations –
 workers, students, patients,
 clients etc.
 - Weekend / visitor
 - Traffic / drive-by





COMPETITIVE SITES AND SUPPLY

2017 Est. Households by Effective Buying Income	33,130		
EBI Less than \$15,000	1,154	3.48%	Ī
EBI \$15,000 to \$24,999	1,397	4.22%	Ī
EBI \$25,000 to \$34,999	1,803	5.44%	
EBI \$35,000 to \$49,999	2,768	8.36%	Ī
EBI \$50,000 to \$74,999	4,934	14.89%	Ī
EBI \$75,000 to \$99,999	5,075	15.32%	Ī
EBI \$100,000 to \$124,999	4,142	12.50%	Ī
EBI \$125,000 to \$149,999	3,482	10.51%	Ī
EBI \$150,000 to \$199,999	3,098	9.35%	
EBI \$200,000 to \$249,999	916	2.76%	
EBI \$250,000 to \$499,999	2,965	8.95%	Ī
EBI \$500,000 or more	1,394	4.21%	Ī
2017 Average Effective Buying Income	\$134,466		
			Ī
2017 Median Effective Buying Income	\$97,203		Ī

- Locations to maximize market area population and/or spending power
- It's competitive be realistic
- Local needs and preferences
 - Leakage analysis
 - Affordability / spending capacity
 - Cultural tastes



SMALL COMMUNITY RETAIL NEEDS AND OPTIONS

- Sites and buildings
- Environment
- Assistance strategies



SITES AND BUILDINGS

- New build
 - Often requires higher rents / sales volumes
 - Preference for "credit tenants" (chains)
- Existing space re-occupancy
 - Can be cheaper for occupant
 - Often easier for independent businesses
 - May require investment in upgrades or rehab



ENVIRONMENT

- Clean, safe, attractive
- Access, traffic, and circulation
- Activation and population









ASSISTANCE STRATEGIES

- For building owners
 - Regulatory relief
 - •Grants, loans, reimbursements, etc.



- For business owners
 - Technical assistance / education
 - Grants, loans, incubators
 - Regulatory (permitting)
 - Marketing

Times-Review

City approves downtown grant program



ASSISTANCE STRATEGIES

- Assistance to the community
 - Activation / programming (events, public space activities)



DOWNTOWN MANAGEMENT DISTRICT TO HOST 'START UP DOWNTOWN' INITIATIVE

Staff Report ② August 31, 2018

Comments Offon Downtown Management District to Host 'Start Up Downtown' Initiative

The El Paso Downtown Management District (DMD) wants to highlight the growing business opportunities within Downtown El Paso through a new initiative called Start Up Downtown.





This initiative will kick-off with the first annual Start Up Downtown 1 to 1 Business Seminar, Workshop and Tour

- Organizational (Main Street, management district, municipal staff, associations / Chamber of Commerce)
- Marketing and outreach (research, surveys and feedback)



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